BSES
BSES Yamuna Power Limited
Shakti Kiran Building, Karkardooma
Delhi - 110032, India
CIN : U74899DL2001PLC111525
Tel.: +91 11 3999 9808, 3999 7111
Fax: +91 11 3999 9765
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प्र. एवं नि., दि.वि.वि.आ.
दिनांक ..... Avtar Singh
हस्ताक्षर ..... प्राप्त
19/2/2016
5:09 P.M

Ref No: RA/15-16/BYPL/ 323

Date: 18th Feb 2015

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices for Jan'16.(Provisional).

Ref: Hon'ble Commission's letter no. F.17(85)/Engg./DERC/15-16/4824/3745 dated 19.01.2016.
Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Sir,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of Jan'16 are being submitted herewith (enclosed as Annexure – 1).

Further as per Hon'ble Commission's letter dated 19.01.2016 NIL report regarding the compensation paid from BYPL is enclosed as Annexure-2.

Thanking You
Yours faithfully,

For BSES Yamuna Power Ltd.

Gagan B Swain

Head- Regulatory (BYPL)

Encl: As above

Annexure-1

Schedule–II

Overall Standards of Performance for Jan'16

BSES *Yamuna Power Limited*

Sr No	Service Area	Overall Standard of Performance	January-2016		Total cases Received/ Reported (A)	Complaints Attended (B)		Standard of Performance achieved (C)
			Within Specified Time Limit	Above Specified Time Limit		Within Specified Time Limit	Above Specified Time Limit	
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	33153	45	33198	33153	45	99.86%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	291	3	294	291	3	98.98%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	0	0	0	0	0	NA
			0	0	0	0	0	NA
4	Period of Scheduled Outage							
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	786	0	786	786	0	100.00%
	Restoration of supply by 6:00 PM		781	5	786	781	5	99.36%
5	Street Light Faults							
	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	8562	77	8639	8562	77	99.11%
	Replacement of fused/defective unit							
6	Continuity Indices							
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to	0.04505					
	SAIDI		0.06011					
	MAIFI		0.00000					
						No. of bills Issued	No. of bills with mistakes	Percentage
8	Percentage Billing Mistakes	Not exceeding 0.2%	265	5	270	1519941	270	0.02%
						No. of Meters(As on last day of January 2015)	No. of defective meters repoted	Percentage
9	Percentage Faulty Meters	Not exceeding 3%	1174	3	1177	1506318	1177	0.08%

Annexure-2

No Compensation was paid for the period Jan'16.

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